

FFY2011 Federal DHS Office of Emergency Communications (OEC) Technical Assistance (TA) Requests

**Jeffrey Crane
PSIC Project Manager**





Background

- OEC's Interoperable Communications Technical Assistance Program (ICTAP) supports and promotes the ability of emergency responders and government officials to:
 - Communicate in the event of natural disasters, acts of terrorism, or other man-made disasters,
 - Accelerate, and attain operable and interoperable emergency communications nationwide.
- TA requests are submitted annually by Public Safety Interoperable Communications Office (PSIC) on behalf of the State
- We are seeking stakeholder feedback regarding what should be requested.

- 2011 TA Catalog (about 50 offerings) has been sent to our interested parties mailing list and is available online at www.azgita.gov/psic
- Technical assistance must support identified SCIP initiatives and identified gaps.
- Each State can apply for up to five (5) TAs and at least one request must provide direct support to a UASI area.



Background, *cont.*

Arizona initially received two TA's in 2010:

- GOV-ASMT: Existing Governance Structures Assessment for PCWIN serving Tucson UASI
 - RIC-PKG: Regional Communications Enhancement Package in Support of SW Border region
- AZDOHS and GITA were able to advocate for an additional assessment TA for the CRIT tribe as well.

Timeline

- **October 18th** 2011 TA Catalog Released
- **November 3rd** Catalog sent to PSIC Interested Parties List
- **November 16th** PSCC Presentation & Request for Feedback
- **Month of November** Solicit Stakeholder Input
- **December 1st** Final Comments due (pscc@azgita.gov)
- **December 8th** Completed TA Request Form submitted to AZDHS (State SAA) for concurrence
- **December 15th** PSIC submits completed & prioritized FY2011 TA Request to OEC



TA Categories (sections in TA Catalog)

GOVERNANCE

Governance (Pg. 5-9)

Tactical Communications Enhancement Support (Pg. 48-53)

Regional Communications Enhancement Support (Pg. 54-55)

Communication Assets Survey & Mapping (CASM) Support (Pg. 59-65)

SOPs

SOPs & Communications Support (Pg. 10-13)

TECHNOLOGY; TRAINING & EXERCISE; USAGE

Communications Unit Training and Support (Pg. 14-21)

Communications Operations Support (Pg. 22-33)

Communications Systems Engineering Support (Pg. 34-47)

Special Offerings (Pg. 56-58)



Facilitated Discussion

- Which technical requests would most strongly support planned 2011 interoperability initiatives (for which support is needed)?
- Which technical assistance requests should be given highest priority?
- Which technical assistance requests should not be prioritized?



Governance Initiatives

- **Implementation of Governance Plan & Model (Initiative #1), including Annual SCIP Update (1.1)**
 - **Current Support:** PSIC Grant until July 2011 (with extension)
 - **Potential TAs (3):** GOV-DOC: Development of Governance Documentation (Pg. 7)
- **Expand Use of TICPs and CASM (1.2)**
 - **Current Support:** 2009 IECGP Grant until July 2011
 - **Potential TAs (10):**
 - » TIC-WKSP: TICP Development Workshop (multiple-region) (Pg. 53)
 - » CASM-REV: Data Review/Analysis (Pg. 63)



Governance Initiatives, *cont.*

- **Governance Support for Development of Regional Governance Structures** (*First step to Technology Initiative #6*)
 - **Current Support:** SCIP Implementation Workshop – Advancing Regional Governance – April 2011; 2010 IECGP Grant - RICPs (2 or 3) until September 2012
 - **Potential TA:** None
- **Develop Long Term Plan for Statewide Voice & Data (Initiative #2) & Funding & Sustainability Strategy (Initiative #3)**
 - **Current Support:** None
 - **Potential TA (1):** None



SOP Initiatives

- **Establish a PSP Framework and Implement PSPs, including SOPs, for Statewide Interoperable Communications Solutions (Initiative #4)**
 - **Current Support:** PSP's IECGP 2009 until July 2011
 - **Potential TAs (3):**
 - » SOP-DEV: Development of Standard Operating Procedures (SOP) / Communications Plans (Pg. 12)
 - » TIC-FOG: Tactical Interoperable Communications Field Operations Guide (TICFOG) Development (Pg. 50)



Technology Initiatives

- **Complete AIRS by Developing Remaining AIRS Suites (Initiative #5)**
 - **Current Support:** None
 - **Potential TAs:** None
- **Upgrade the Statewide Microwave backbone Infrastructure to Digital Technology (Initiative #7)**
 - **Current Support:** None
 - **Potential TAs (1):** None



Technology Initiatives, *cont.*

- **Implement the State STR (Initiative #8)**
 - **Current Support:** None
 - **Potential TA (1):** None
- **Upgrade Operable Communications Systems for State Agencies in Support of Interoperability (Initiative #9)**
 - **Current Support:** None
 - **Potential TA (1):** None



Technology Initiatives, *cont.*

- **Implement, Enhance, and Promote Functional Regional Systems in Support of Interoperable Communications (Initiative #6)**

- **Current Support:** SCIP Implementation Workshop – Advancing Regional Governance – April 2011; 2010 IECGP Grant - RICPs (2 or 3) until September 2012
- **Potential TAs (18):**
 - » SOP-DSPTCH: Public Safety Communications Center (PSCC) Planning & Operations (Pg. 13)
 - » TRG-INT: Principles of Interoperability & the NIFOG (Pg. 20)
 - » SPCL-TRBL: Native American Public Safety Communications Needs (Pg. 58)
 - » OP-ASMT: Operational Communications Assessments (Pg.23)
 - » ENG-AG: Audio Gateway Information and Training (Pg. 35)
 - » ENG-DS: Data Systems Interoperability (Pg. 39)
 - » ENG-MIG: LMR System Migration (Pg. 41)
 - » ENG-NB: VHF/UHF Narrow Banding (Pg. 43)
 - » ENG-P25W: P25 Land Mobile Radio Workshop (Pg. 44)
 - » ENG-MIG: LMR System Analysis (Pg. 47)



Training Initiatives

- **Develop & Implement a Training Plan to Address Interoperable Communications (Initiative #10)**
 - **Current Support:** Training & Exercise Coordinator – IECGP 2010 – mid 2011 to mid 2012
 - **Potential TAs (2):**
 - » TRG-ICS: Communications Unit Integration into the National Incident Management System (NIMS)/Incident Command System (ICS) Workshop (Pg. 19);
 - » OP-TEPW: Training and Exercise Plan (T&EP) Workshop (Pg. 31)
- **AIRS Training (Initiative 10.3)**
 - **Current Support:** IECGP 2008 Complete; PSP Program Support 2009 until July 2011
 - **Potential TAs:** None



Training Initiatives, *cont.*

- **COML Training (10.4)**

- **Current Support:** COML Training (2 or 3 classes) – IECGP 2010 until September 2012; COML Field Day – IECGP 2010 until September 2012
- **Potential TAs (2):**
 - » TRG-COML: All-Hazards Comm. Unit Leader (COML) Course (Pg. 15)
 - » TRG-COML TtT: All-Hazards Communications Unit Leader (COML) Train-the-Trainer Program (Pg. 16)

- **COMT Training (10.5)**

- **Current Support:** None
- **Potential TA (1):** TRG-COMT: All-Hazards Communications Unit Technician (COMT) Course (Pg. 17-18)



Exercise Initiatives

- **Develop and Implement a Strategy for Exercises Focused on or Incorporating Interoperable Communications (Initiative #11)**
 - **Current Support:** Training & Exercise Coordinator – IECGP 2010 – mid 2011 to mid 2012
 - **Potential TAs (8):**
 - » OP-COMLEX: All-Hazards COML Exercise (Pg. 24)
 - » OP-EXTTX: Comm-Focused Executive Tabletop Exercise (Pg. 25)
 - » OP-TEPW: Training and Exercise Plan (T&EP) Workshop (Pg. 31)
 - » OP-TTX: Communications-Focused Tabletop Exercise (TX) (Pg. 33)



Outreach, Usage & NECP

- **Create & Implement Educ. & Outreach Plan (Initiative #12)**
 - **Current Support:** 2010 SCIP Implementation Workshop
 - **Potential TA:** None
- **NECP GOAL Preparation**
 - **Current Support:** None
 - **Potential TAs (4):**
 - » TRG-ICS: Communications Unit Integration into the National Incident Management System (NIMS)/Incident Command System (ICS) Workshop (Pg. 19)
 - » OP-GOALS: Response Level Communications Workshop NECP Focus (Pg. 28)
 - » OP-SPEV: Special Event/Pre-Event Planning Support (Pg. 30)



Hot Topics, *cont.*

- **Narrowbanding**

- **Current Support:** None
- **Potential TA (1):**
 - » ENG-NB: VHF/UHF Narrow Banding (Pg. 43)

- **Broadband**

- **Current Support:** None
- **Potential TAs (2):**
 - » ENG-BRBND: Broadband Systems Support (Pg. 36)
 - » ENG-DS: Data Systems Interoperability (Pg. 39)



Hot Topics, *cont.*

- **Call Center Consolidation**

- **Current Support:** None
- **Potential TA (1):** SOP-DSPTCH: Public Safety Communications Center (PSCC) Planning and Operations (pg. 13)

- **Plain Language Initiative**

- **Current Support:** None
- **Potential TA:** None



**Please Submit Any Additional Comments
by December 1st to pssc@azgita.gov**

Jeffrey Crane
PSIC Project Manager
jcrane@azgita.gov